

Diagnostics List of Procedures

ATS-DIAGNOSTICS

(Note: This service is subject to sales tax if parts are added to client's computer, regardless of part cost)

1. Inspect PC Interior

- Check for dust in fans and in case (does not cover associated labor costs if desired)
- Inspect physical wiring for signs of wear/loose connections (does not cover parts or labor costs if desired)
- Assess operational condition of fans (does not cover parts or labor costs if desired)

2. POST Diagnostic Check

- Diagnose POST errors (does not cover associated maintenance/labor costs if desired)

3. Virus Check

- Scan system for viruses/worms (does not cover removal costs if desired)

4. Malware Check

- Scan system for "Trojan horse" software, spyware, and keyloggers (does not cover removal costs if desired)

5. Rootkit Software Check

- Scan system for rootkit software and other forms of backdoor entry (does not cover removal costs if desired)

6. Memory Integrity Check/Replacement

- Check RAM modules for errors
- Assess operational condition of RAM modules (does not cover parts or labor costs if desired)

7. Storage Drive Integrity Check/Replacement

- Check storage drives for errors
- Assess operational condition of drives (does not cover parts or labor costs if desired)

8. Browser Integrity Check

- Remove any malicious/undesired toolbars
- DNS subversion check
- Procedure may be ineffective if viruses, malware, etc. are present and remain unaddressed